2019-P00127

PUERTO RICO ELECTRIC POWER AUTHORITY

PROFESSIONAL SERVICES CONTRACT

APPEAR

As party of the First Part: The Puerto Rico Electric Power Authority ("PREPA"), a public corporation and government instrumentality of the Commonwealth of Puerto Rico, created by Act No. 83 of May 2, 1941, as amended, represented in this act by its Chief Executive Officer/Executive Director, engineer José F. Ortiz Vázquez, of legal age, married and resident of San Juan, Puerto Rico.

As party of the Second Part: Accenture Puerto Rico, LLC (Contractor), a corporation organized and existing under the laws of Puerto Rico, herein represented by James E. Mitchell, of legal age, President, married, and a resident of North Carolina, United States of America, duly authorized to appear in representation of the Contractor by Resolution dated May 1, 2019.

Both PREPA and Contractor are herein individually referred to as a "Party" and collectively referred to as the "Parties".

WITNESSETH

WHEREAS, PREPA, by virtue of Act. 83 has the authority to engage those professional, technical and consulting services necessary and convenient to the activities, programs and operations of PREPA;

NOW, THEREFORE, in consideration of the mutual covenants and agreements contained in this Contract, hereinafter stated, the Parties agree themselves, their personal representatives, and successors to enter into this Contract under the following:



TERMS AND CONDITIONS

I. TYPE OF CONTRACT

A. Scope of Services

- In accordance with the terms and conditions set forth herein, the Contractor will provide, to PREPA, the following services:
 - a. Contractor will support PREPA by broadly advancing various organizational, planning, budgetary, and governance components of its Grid Modernization Portfolio.

 - c. Contractor will conduct the upgrade of PREPA's Oracle Customer

 Care and Billing application to version 2.7, along with the corresponding testing and data conversion.
 - d. Contractor will design a corporate data warehouse for PREPA that includes data from multiple sources.-----
 - e. Contractor will support PREPA through a combination of broadly advancing various organizational, technical, and procurement components of its ADMS Program and a specific focus on activities and deliverables for the ADMS Vendor RFP process. Contractor will provide



and support project management activities including planning, coordination, scheduling, and reporting.-----

- 2. The services are specified in the Appendix A, Contractor's Proposal, dated on April 1, 2019, which includes the fees for the services. ------
- 3. In case of discrepancies between the terms and conditions of this Contract and the Contractor's Proposal, the terms of the Contract will prevail.-----
- B. Additional Provisions Regarding the Services
 - 1. Any and all changes and/or modifications to the scope of the Services shall be in writing and must be signed by both Parties. Either party may propose a change to the Contract and the other party will respond promptly. Contractor will work with PREPA to implement project scope and change management procedures. Potential change requests (CRs) will be classified based upon their costs, impact on the schedule and potential benefits. The Contractor and PREPA project managers, may approve any proposed changes. With respect to external changes, such as law, rates or regulations changes, that may impact the defined scope for a project, PREPA will monitor and make available potential changes so they can be analyzed, and the Parties will work together to determine how to address such changes, including the appropriate schedule for incorporating the approved changes.
 - 2. The Contractor represents that it has or shall obtain, or cause to be obtained, all personnel necessary to undertake and provide the Services in a manner required by the Contract.-----
 - 3. The Contractor may not subcontract any of the Services that it has committed to perform or provide pursuant to this Contract without the prior

4 Contractor represents that it will perform its Services in accordance with generally accepted professional or technical practices existing at the time of performance and Contractor will reperform any Services not in compliance with this warranty brought to its attention in writing within thirty (30) days after those Services are performed. Additionally, Contractor warrants that its Deliverables which are original content will materially conform to its applicable specifications for a period of thirty (30) days from delivery to PREPA, and Contractor will correct any such Deliverable not in compliance with this warranty brought to its attention in writing within thirty (30) days after delivery of such Deliverable to PREPA. This warranty will not apply to any defect that is a result of (a) any negligent act or omission of PREPA or PREPA's agent (other than Contractor), (b) any person (other than Contractor or any person acting under the express direction of Contractor) making any revisions or modifications to the Deliverable after its delivery to PREPA in a manner inconsistent with the specifications, (c) the malfunction

II. TERM OF CONTRACT; TERMINATION

A. Term

This Contract shall be in effect from the date of its execution until June 30, 2020 (the "Contract Period"). Through Resolution 4688 the Governing Board authorized five hundred thousand dollars (\$500,000) for the fiscal year 2018-2019; and an extension for two fiscal years with a projection of \$3,000,000 for Fiscal Year 2019-2020 and \$2,850,000 for Fiscal Year 2020-2021 subject to the availability of funds; for a maximum amount of six



million three hundred fifty thousand dollars (\$6,350,000) for three years of service.

B. Termination for Convenience

C. Termination for Cause

Either Party shall have the right to terminate this Contract or the applicable SOW in full immediately in the event of negligence, dereliction of duty, material noncompliance, or material breach by the other Party, as determined in the reasonable discretion of the non-breaching Party, or for any other reason described elsewhere in this Contract as a basis for termination, unless the other Party cures such issue within thirty (30) days after receiving written notice specifying such basis for termination; for clarity, a basis for termination under a SOW shall only entitle the Party to terminate the applicable SOW. In



the event the Contract or a SOW is terminated for cause, PREPA shall be obligated to pay all fees and expenses incurred up to the day of effective termination, in accordance with the terms of this Contract and the applicable SOW. Contractor shall have no further right to compensation except for what has been accrued for services rendered under this Contract and the applicable SOW until said date of effective termination. Upon termination for default, the Contractor shall (i) immediately discontinue work on the date and to extent specified in the notice; (ii) place no further orders to subcontractors, equipment, or any others items or services; (iii) promptly make every reasonable effort to procure assignment or cancellation upon terms satisfactory to PREPA of all subcontracts, purchase orders, and rental agreements to the extent they relate to the performance of the work that is terminated, and (iv) comply with other reasonable requests from PREPA regarding the terminated work.

The Parties will make good faith efforts to resolve internally within 30 days any dispute, including over an invoice, in connection with this Contract by escalating to the authorized representative of PREPA.

The Parties acknowledge that PREPA is undergoing a transformation process, and therefore, both Parties agree that in the eventuality of the execution of a Partnership Contract, Sale Contract or any other PREPA Transaction (as these terms are defined in Act 120-2018), PREPA may sell, assign, convey, transfer, pledge, mortgage, sublease, delegate, hypothecate, or otherwise dispose (each, a "Transfer") any of its rights, title, or interest in this Contract as permitted by applicable law and at any time, and without



III. COMPENSATION AND PAYMENT

As compensation for services rendered under this Contract, PREPA agrees and the Contractor accepts that the total amount to be paid under this Contract shall not exceed three million five hundred thousand dollars (\$3,500,000) for the period through June 30, 2020 (the "Contract Amount"), including reimbursable expenses. However, nothing herein shall preclude the Parties from agreeing to increase the Contract Amount. PREPA will only pay for services that are evidenced by properly submitted invoice for services rendered. Notwithstanding the foregoing, any increase to the Contract Amount shall be evidenced in writing and signed by both Parties. PREPA will not be required to make advance payments for any service to be rendered by Contractor under this Contract. Contractor shall promptly notify PREPA when the billing under the present Contract amounts to seventy five percent (75%) of the Contract Amount. Once this notification has been issued, Contractor, in coordination with PREPA, will ensure that no services will be rendered in excess of the Contract



Amount, except when a written amendment is agreed upon by both Parties.

Contractor's fees do not include applicable taxes.

- A. In addition, Contractor shall present with each invoice a reasonably itemized list of the remaining billable work that is in progress under the Contract.
- B. PREPA shall pay the Contractor, for the Services per scope of work, as follows:

Scope of Work	Fees and Expenses
Digital Transformation Strategy	\$600,000
AMI and MDMS RFP	\$1,050,000
Oracle CC&B Technology Upgrade	\$2,150,000
Corporate Data Warehouse	\$1,000,000
ADMS RFP Process	\$1,050,000
Miscellaneous Hours Pool	\$500,000
Total	\$6,350,000

- C. All payments performed under this Contract will be charged to PREPA's budget account number 01-4019-93023-556-644.-----
- D. Contractor shall submit monthly invoices within the first thirty (30) days following the period invoiced that will include a description of the services rendered and the number of hours spent. Each invoice for professional services shall be itemized with a reasonably detailed description of the work performed, the purpose of the task, and the FEMA Project Worksheet (PW) to which it pertains, if applicable. Invoices must be duly certified by an authorized representative of Contractor. Contractor shall allocate any invoiced fees between: (i) activities



undertaken outside of Puerto Rico; and (ii) those relating to activities undertaken within Puerto Rico.-----

- E. PREPA will review the invoices within thirty (30) days of receipt, and if they are in compliance with the requirements set forth in this Contract, it will proceed with payment and, if they are not, based on PREPA's reasonable good faith judgment, PREPA will give prompt written notice to Contractor specifying such non-compliance, and will cooperate with Contractor to resolve such issue promptly. Payment is due within 60 days of receipt. PREPA reserves the right to conduct the audits it deems necessary with respect to amounts paid to Contractor under this Contract, and it will not be subject to finance charges regarding invoice payments subject to an audit. PREPA will provide reasonable prior written notice of its intention to conduct such an audit. PREPA will not be entitled to audit data or information of other customers or clients of Contractor, any cost information unless such is the basis of a reimbursable expense, Contractor's quality assurance reviews and contract management reports, or any other Information of Contractor that is not directly relevant for the authorized purposes of the audit, and all information audited shall be maintained as confidential. Contractor shall take prompt action to correct any errors identified by the audit. Contractor understands that PREPA is subject to certain regulatory audit requirements that may affect the notice and timing of such audits and the ability to maintain information as confidential.-----
- F. Invoices must also include a written and signed certification stating that no officer or employee of PREPA, and their respective subsidiaries or affiliates, will personally derive or obtain any benefit or profit of any kind from this Contract,



with the acknowledgment that invoices that do not include this certification will not be paid. This certification must read as follows:

We certify under penalty of absolute nullity that no public servant of PREPA is a party or has any interest in the benefit or profit product of the Contract which is the basis of this invoice. If such benefit or profit exists, the required waiver has been obtained prior to entering into the Contract. The only consideration to be received in exchange for the delivery of Services provided is the agreed-upon price that has been negotiated with an authorized representative of PREPA. The total amount shown on this invoice is true and correct. The Services have been rendered, and no payment has been received.

	Contractor's Signature
G.	Contractor shall submit bank account wiring instructions to PREPA on or before
	submission of its first invoice to facilitate payment by means of electronic
	transfer, if applicabletransfer, if applicable.
Н.	As required by Act 48-2013, as amended, PREPA will withhold a special
	contribution of one-point five percent (1.5%) of the gross amounts paid under
	this Contract
l.	In compliance with Executive Order 1991 OE- 24; and C.F.R. Part 404 et. seq.,
	the Contractor will be responsible for rendering and paying the Federal Social
	Security and Income Tax Contributions for any amount owed as a result of the
	income, from this Contract
J.	PREPA shall deduct and withhold ten percent (10%) of all payments to
	residents of the Commonwealth of Puerto Rico as required by the Internal
	Revenue Code of Puerto Rico. In case of U.S. citizens and non-U.S. citizens,
	which are nonresidents of the Commonwealth of Puerto Rico, the Contractor
	will retain twenty percent (20%) and twenty-nine percent (29%) respectively.



IV. Fees, Expenses and Disbursements

- A. PREPA should not be billed for (a) time spent in processing conflict searches, preparing billing statements, or in responding to PREPA inquiries concerning Consultant's invoices; or (b) travel time during which Consultant is billing another client for work performed while traveling. Moreover, PREPA requires that only professional services be billed. Accordingly, PREPA should not be billed for the administrative tasks of creating, organizing, reviewing and/or updating files; routine or periodic status reports; receiving, reviewing, and/or distributing mail; faxing or copying documents; checking electronic mail or converting information to disk.
- B. PREPA will reimburse the Consultant for actual costs and expenses related to matters assigned to Consultant and for necessary and reasonable out-of-pocket disbursements, subject to the limitations and exceptions set forth below. The Consultant is expected to have a system in place that ensures those who bill time and disbursements to PREPA matters do so promptly and accurately. PREPA will not reimburse Consultant for: (a) costs included in a 'miscellaneous' or 'other' category of charges; (b) overhead costs and expenses-such as those relating to fees for time or overtime expended by



support staff (secretaries, administrative/clerical personnel, internal messengers, and other similar services), word processing and/or proofreading, cost of supplies or equipment, and/or other similar costs of doing business; (c) time spent attending education seminars or training programs; or (d) mark-ups or surcharges on any cost or expense. In addition, if communications are sent to PREPA using more than one medium, PREPA does not expect to pay for the cost of both communications. For instance, if a piece of correspondence is sent to PREPA by email, we do not expect to pay for the cost of that same correspondence if it is also sent via regular or expedited mail.

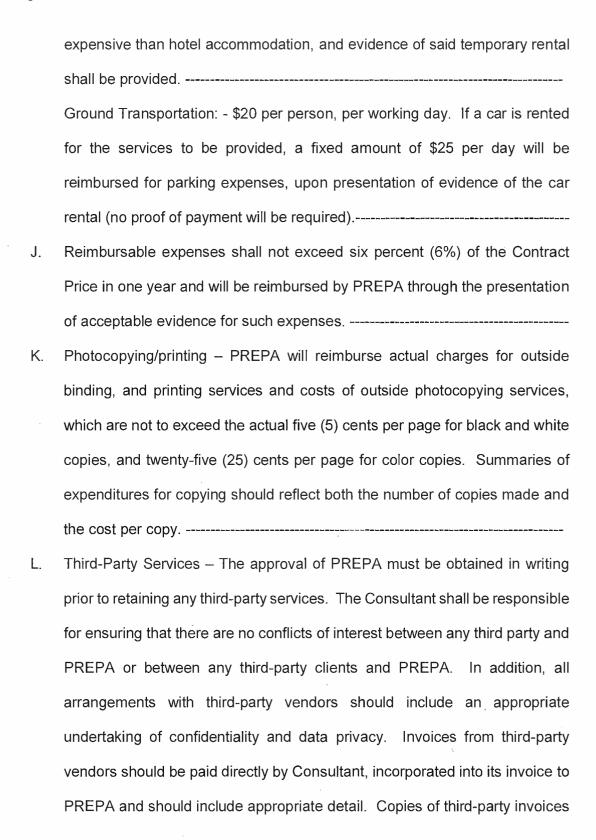
- C. PREPA will reimburse Consultant for separately itemized expenses and disbursements in the following categories:
- E. Travel PREPA will reimburse actual charges for transportation and hotels reasonable and necessary for effective services to PREPA. PREPA will not pay for any first-class or business-class travel. Summaries of transportation expenses should reflect the identity of the user, the date and amount of each specific cost, and the points of travel. Summaries of lodging and meals



	the date and amount, and the nature of the expenditure. Meals will be
	reimbursed only upon presentation of restaurant detailed bill and under no
	circumstances PREPA will reimburse alcoholic beverages
F.	Travel expenses reimbursement applies for personnel providing the services
	to PREPA, travel expenses for family members or guests are not chargeable
	to PREPA or reimbursable
G.	Air Travel- The cost of air travel will be reimbursed up to an amount of \$500
	per person per flight (including: seat assignment, applicable taxes, and other
	applicable fees). The Consultant shall submit a copy of the airline ticket and
	paid invoice. Airfare may only be invoiced following completion of travel
H.	Airfare necessary to attend PREPA's official business will be paid by PREPA
	according to these guidelines. The Consultant shall buy an economic class
	ticket or equivalent, then if desired, he/she may upgrade, but PREPA will only
	pay the amount corresponding to the economy class or equivalent airfare.
	Baggage fees will not be reimbursed
1.	Maximum Per Diem Rates (no proof of payment will be required):
	Meals: - \$57 per person for each traveling day for persons working "on-site"
	at PREPA
	Lodging (standard not smoking room): - \$200 per person, per night not
	including government fees and taxes The Consultant will use the most
	economical alternative of lodging, including temporary rentals of apartments
	or rooms (Airbnb like rentals). For travel period longer than five days,
,	temporary rentals shall be coordinated when this temporary rental is less

expenses should include the identity of the person making the expenditure,







may be requested by PREPA and should be retained in accordance with PREPA's guidelines.

M. PREPA reserves the right to question the charges on any bill (even after payment) and to obtain a discount or refund of those charges that are disputed. At PREPA's request, copies of bills and records reflecting reimbursable expenses must be provided to PREPA.

V. CONFLICTS OF INTEREST

A. Contractor acknowledges that in the performance of Services pursuant to this Contract, it has an obligation of complete loyalty towards PREPA, including having no conflict of interests. "Conflict of interests" includes representing clients who have or may have interests that are contrary to PREPA, but does not include rendering services that are unrelated to this engagement. This duty includes the continued obligation to disclose to PREPA all circumstances of its relations with clients and third parties which would result in a conflict of interest, and any adverse interest which would influence Contractor when executing the Contract or while it is in effect. For clarity, for purposes of this Section V, Contractor and its Affiliates, to the best of their knowledge, do not believe that any services being provided to any of their clients has any adverse interest which would influence Contractor when executing this Contract. If in the future Contractor believes that any such services create an adverse interest which would influence Contractor when executing the Contract or while it is in effect, Contractor will discuss such issue with PREPA for resolution pursuant to this Section. -----



- B. This conduct by one of Contractor's partners, members, directors, executives, officers, clerks or employees shall be attributed to Contractor for purposes of this prohibition. Contractor shall endeavor to avoid even the appearance of the existence of a conflict of interest that has not otherwise been waived.----

- E. No employee, officer, or agent of PREPA shall participate in the selection, or in the award or administration of a contract, supported by Federal funds, if a conflict of interest, real or apparent, would be involved.-----



VI. RESPONSIBILITIES OF PREPA

VII. OWNERSHIP AND USE OF DOCUMENTS

Except as provided below, the Contractor acknowledges PREPA's ownership of all information, drafts, documents, reports, papers, and other materials developed and prepared by the Contractor, its agents or representatives, for purposes of delivery to PREPA in conjunction with Contractor's performing the obligations hereunder ("Deliverables") upon final payment therefor by PREPA. In the event of any termination, Contractor shall deliver such information, drafts, reports, papers and other materials to PREPA, in hard copy and/or electronic form, and the Contractor recognizes PREPA's right to request such documentation and/or electronic data. Should Contractor fail to deliver said information, PREPA may seek a judicial order to enforce its rights. Except as otherwise provided, all such information, drafts, documents, reports, papers and other materials developed and prepared by the Contractor or any Subcontractor,



or any of its agents or representatives, for purposes of performing the obligations hereunder shall be deemed privileged work product of PREPA. PREPA hereby grants to Contractor a perpetual, worldwide, nontransferable, non-exclusive, irrevocable right and license to use, copy, modify and prepare derivative works of the Deliverables, subject to Contractor's obligations with respect to PREPA Confidential Information. All other intellectual property: (a) of Contractor existing prior to the Services, (b) used in the Services (except PREPA intellectual property), (c) developed by Contractor, or (d) licensed to Contractor by third parties and used in the Services, and any enhancements or modifications to, or derivative works of, any intellectual property in categories (a)-(d), are the sole and exclusive property of Contractor ("Contractor IP"). Contractor IP embedded in Deliverables may not be used separately from the Deliverables. Each Party is free to use concepts, techniques and know-how retained in the unaided memories of those involved in the performance or receipt of the Services. Contractor is not precluded from independently developing for itself, or for others, anything, whether in tangible or non-tangible form, which is competitive with, or similar to, the Deliverables provided and to the extent that they do not contain PREPA Confidential Information. Third-party intellectual property, such as the licensing of third-party assets or third-party components, may require additional terms of usage, which will be addressed in a SOW where applicable.-----Each SOW will include a description of the Deliverables to be created, which shall be the basis for acceptance of the Deliverables by PREPA. PREPA will have fifteen (15) business days for review and approval of Deliverables of one hundred (100) pages or less and twenty (20) business days for deliverables of more than



one hundred (100) pages. The duration of the review period will be doubled if PREPA has not had an opportunity to review an interim draft of the Deliverable prior to its submission by Contractor to PREPA. PREPA agrees to notify Contractor in writing by the end of the review period either stating that the Deliverable is approved in the form delivered by Contractor or describing any deficiencies that shall be corrected prior to approval of the Deliverable. If PREPA notifies Contractor in writing of any deficiencies, Contractor will correct the described deficiencies. Upon receipt of a corrected Deliverable from Contractor, PREPA will have a reasonable additional period of time, not to exceed the length of the original review period, to review the corrected Deliverable to confirm that the identified deficiencies have been corrected. The Deliverable will then be deemed accepted by PREPA. In the event that written feedback is not provided by PREPA to Contractor in the timelines described above, the Deliverable will be deemed accepted by PREPA.

VIII. NON-DISCLOSURE AND CONFIDENTIALITY

A. Confidential Information (the "Confidential Information"); Definition

The term Confidential Information, as used throughout this Contract, means any information concerning PREPA and/or PREPA's operations and that of its Contractor (e.g., the projects, computer processing systems, object and source codes, and other business and financial affairs of PREPA). The term Confidential Information shall also be deemed to include all notes, analysis, compilations, studies, and interpretation or other documents prepared by Contractor, its agents or representatives in connection with the PREPA's operations. Each Party will exercise commercially reasonable efforts not to



B. Non-Disclosure

- 2. "Confidential Information" shall not apply to any information which:



- i. is generally known to the public at the time of disclosure to Contractor or becomes generally known through no wrongful act on the part of Contractor;
- ii. is in Contractor 's possession at the time of disclosure otherwise than as a result of Contractor 's breach of any legal obligation;
- iii. becomes known to Contractor through disclosure by sources having the legal right to disclose such information other than PREPA and Contractor; or
- iv. is independently developed by Contractor without reference to or reliance upon the Confidential Information.

In addition, these provisions shall not prohibit Contractor from making any disclosure pursuant to any subpoena or order of a court or a Governmental or Administrative tribunal which may assert jurisdiction over Contractor; provided that, to the extent legally permissible, Contractor shall promptly notify PREPA of any such disclosure obligations and reasonably cooperate with PREPA's efforts to lawfully avoid and/or minimize the extent of such disclosure.

- 3. Contractor will not disclose any Confidential Information relating to the work that Contractor performs under this Contract. Contractor may divulge Confidential Information to its employees who need to know such information to fulfill the purposes of this engagement provided that such persons:
 - i. shall have been advised of the confidential nature of such information and Contractor shall direct them, and they shall agree, to treat such



information as confidential and to return all materials to Contractor upon request, but for one copy for record purposes only; and

- ii. in each case, such person shall be bound by the terms of this Contract.
- 4. In connection with the services rendered under this Contract, Contractor will furnish PREPA any necessary reports, analyses, or other such materials that exist as of the date requested, as PREPA may reasonably request. Contractor shall not invoice the time spent to gather and deliver such information. PREPA, however, acknowledges that Contractor may develop for itself, or for others, problem solving approaches, frameworks or other tools and processes developed in performing the services and any additional services provided hereunder, and nothing contained herein precludes Contractor from developing or disclosing such materials and information provided that the same do not contain or reflect Confidential

C. Return of Documents

Contractor shall return or destroy all Confidential Information, as well as any other document that may relate to its work under this Contract, to PREPA within thirty (30) days after date of the expiration or earlier termination of this Contract, and shall certify that all the information has been returned to PREPA or destroyed, but for electronic information held in archive and/or backup files to the extent such files cannot be deleted without unreasonable effort or expense and created in the ordinary course pursuant to established data backup/archive procedures; provided, however, Contractor may retain its own work product as long as it maintains the confidentiality of PREPA's



D. Equitable Relief

E. Contractor Confidential Information

To the extent permitted by law, PREPA will maintain all information relating to Contractor's past, present, and future activities including research, development, business activities, products, services, processes, and technical knowledge, which is identified by Contractor as confidential or reasonably understood to be confidential, as confidential in the same manner required for PREPA Confidential Information under this Section VIII. Neither Party will use the other Party's name outside its organization without prior



express written consent of the other Party, which consent may be withheld in its sole discretion.-----

IX. TERMINATION BY THE CHIEF OF STAFF

X. INTERAGENCY SERVICES

COMPLIANCE WITH THE COMMONWEALTH OF PUERTO RICO CONTRACTING REQUIREMENTS

The Consultant will comply with all applicable State Law, Regulations and Executive Orders that regulate the contracting process and establish the



requirements for governmental contracting in the Commonwealth of Puerto Rico, including but not limited to those mentioned in this Article. Also, the Consultant shall provide, before the execution of the Contract the following documents and certifications:

Filing of Puerto Rico Income Tax Returns

In compliance with Executive Order Number OE-1991-24 of June 18, 1991, the Contractor hereby certifies that it has filed all the necessary and required income tax returns to the Government of Puerto Rico for the last five (5) years. As evidence thereof, Contractor has delivered to PREPA an Income Tax Return Filing Certificate, issued by the Treasury Department of Puerto Rico assuring that Contractor has filed his Income Tax Return for the last five (5) tax years (Form SC 6088). The Contractor accepts and acknowledges its responsibility for requiring and obtaining a similar warranty and certification from each and every Contractor and Subcontractor whose service the Contractor has secured in connection with the services to be rendered under this Contract and shall forward evidence to PREPA as to its compliance with this requirement.

A. Payment of Puerto Rico Income Taxes

In compliance with Executive Order Number OE-1991-24 of June 18, 1991, the Contractor, hereby certifies that it has complied and is current with the payment of all income taxes that are, or were due, to the Government of Puerto Rico. As evidence thereof, Contractor has delivered to PREPA a certification issued by the Treasury Department of Puerto Rico indicating that Contractor does not owe taxes to the Commonwealth of Puerto Rico:



B. Compliance with Requirements of the Department of Labor and Human Resources of the Commonwealth of Puerto Rico.

Pursuant to Executive Order Number 1992-52, dated August 28, 1992 amending OE-1991-24, the Contractor certifies and warrants that it has made all payments required for unemployment benefits, workmen's compensation and social security for chauffeurs, whichever is applicable, or that in lieu thereof, has subscribed a payment plan in connection with any such unpaid items and is in full compliance with the terms thereof. As evidence thereof, Contractor has delivered to PREPA:

- A certification issued by the Bureau of Employment Security
 (Negociado de Seguridad de Empleo) of the Puerto Rico Department
 of Labor and Human Resources certifying that Contractor does not
 owe taxes regarding Unemployment or Disability Insurance.
- A certification issued by the Program for Social Security for Chauffeurs and Other Employees of the Puerto Rico Department of



Labor and Human Resources certifying that contractor has no debt with respect to such program in Income Tax Return Filing Certificate, issued by the Treasury Department of Puerto Rico assuring that Contractor has filed his Income Tax Return for the last five (5) tax years (Form SC 6088).

C. Real and Personal Property Taxes

Contractor hereby certifies and guarantees that it does not have any current debt regarding property taxes that may be registered with the Government of Puerto Rico's Municipal Tax Collection Center (*Centro de Recaudación de Ingresos Municipales* ("*CRIM*")). The Contractor further certifies to be current with the payment of any and all property taxes that are or were due to the Government of Puerto Rico. The Contractor shall provide:

1. A certification issued by the Municipal Revenues Collection Center ("MRCC"), assuring that Contractor does not owe any tax accruing during the last five (5) years to such governmental agency with respect to personal property; or negative Debt certification issued by the MRCC with respect to personal property taxes and a sworn statement executed by Contractor indicating that (i) its revenues are derived from the rendering of professional services, (ii) during the last 5 years (or the time in which it has been providing professional services) it has had no taxable business or personal property on the 1st of January of each year, (iii) that for such reasons it has not been required to file personal property tax returns, as required under Article 6.03 of Act 83-1991, as amended



and (iv) that for such reason it does not have an electronic tax file in the MRCC's electronic system. ------

D. Sales and Use Taxes

The Contractor has delivered to PREPA a:

- 1. Certification issued by the Puerto Rico Treasury Department indicating that Contractor does not owe Puerto Rico Sales and Use taxes to the Commonwealth of Puerto Rico; or is paying such taxes by an installment plan and is in full compliance with its terms.
- Puerto Rico Sales and Use Tax Filing Certificate, issued by the Treasury
 Department of Puerto Rico assuring that Contractor has filed his Puerto
 Rico Sales and Use Tax for the last sixty (60) contributory periods.

E. Puerto Rico Child Support Administration (ASUME)

Contractor hereby certifies that it is not duty bound to pay child support, or if so, that Contractor is up to date or has a payment plan to such effects. As evidence thereof, the Contractor has delivered to PREPA a certification issued by the Puerto Rico Child Support Administration (*Administración Para El Sustento de Menores (ASUME*) certifying that the Contractor have



any debt, outstanding debt, or legal procedures to collect child support payments that may be registered with ASUME.

F. Compliance with Act 1 of Governmental Ethics

G. <u>Law 168-2000: Law for the Strengthening of the Family Support and Livelihood of Elderly People</u>



H. <u>Law 127-2004: Contract Registration in the Comptroller's Office of</u> Puerto Rico Act

Payment for Services under this Contract will not be made until this Contract is properly registered in the Office of the Comptroller of the Government of Puerto Rico pursuant to Law Number 18 of October 30, 1975, as amended.

1. Prohibition with respect to execution by public officers: (3 L.P.R.A. 8615(c))

No public officer or employee authorized to contract on behalf of the executive agency for which he/she works may execute a contract between the agency for which he/she works and an entity or business in which he/she or any member of his/her family unit has or has had direct or indirect economic interest during the last four (4) years prior to his/her holding office.

J. Prohibition with respect to contracting with officers or employees: (3 L.P.R.A. 8615(d))

No executive agency may execute a contract in which any of its officers or employees or any member of their family units has or has had direct or indirect economic interest during the last four (4) years prior to their holding office, unless the Governor gives authorization thereto with the previous recommendation of the Secretary of the Treasury and the Secretary of

K. Prohibition with respect to contracts with officers and employees of other Government entities: (3 L.P.R.A. 8615(e))

No public officer or employee may be a party to or have any interest in any profits or benefits produced by a contract with any other executive agency or government dependency unless the Governor gives express



authorization thereto with previous recommendation from the Secretary of the Treasury and the Secretary of Justice.----

L. <u>Prohibition with respect to evaluation and approval by public officers:</u> (3 L.P.R.A. 8615(f))

No public officer or employee who has the power to approve or authorize contracts shall evaluate, consider, approve or authorize any contract between an executive agency and an entity or business in which he/she or any member of his/her family unit has or has had direct or indirect economic interest during the last four (4) years prior to his/her holding office.------

M. <u>Prohibition with respect to execution by public officers contracts with former public officers: (3 L.P.R.A. 8615(h))</u>

No executive agency shall execute contracts with or for the benefit of persons who have been public officers or employees of said executive agency until after two (2) years have elapsed from the time said person has ceased working as such.------

N. Dispensation

Any and all necessary dispensations have been obtained from any government entity and that said dispensations shall become part of the contracting record.-----



O. No Compensation for Appointments: (3 L.P.R.A. 8615(o))

The Contractor acknowledges and accepts that he or she receives no payments or compensation for regular services rendered under a designation from any other public entity, except those authorized by law.---

P. Rules of Professional Ethics

The Contractor acknowledges and accepts that it is knowledgeable of the rules of ethics of his or her profession and assumes responsibility for his or her own actions.-----

Q. Anti-Corruption Code for a New Puerto Rico

- Contractor agrees to comply with the provisions of Act 2-2018, as the same may be amended from time to time, which establishes the Anticorruption Code for a New Puerto Rico.
- 2. The Contractor hereby certifies that it does not represent particular interests in cases or matters that imply a conflict of interest, or of public policy, between the executive agency and the particular interests it represents.-----



- 5. PREPA shall have the right to terminate the Contract in the event Contractor is convicted in Puerto Rico or United States Federal court for under Articles 4.2, 4.3, or 5.7 of Act 1-2012, as amended, known as the Organic Act of the Office of Government Ethics of Puerto Rico, any of the crimes listed in Articles 250 through 266 of Act 146-2012, as amended, known as the Puerto Rico Penal Code, any of the crimes typified in Act 2-2018, as amended, known as the Anti-Corruption Code for a New Puerto Rico or any other felony that involves misuse of public funds or property, including but not limited to the crimes mentioned in Article 6.8 of Act 8-2017, as amended, known as the Act for the Administration and Transformation of Human Resources in the Government of Puerto Rico.



R. Provisions Required under Act 14-2004:

Contractor agrees that articles extracted, produced, assembled, packaged or distributed in Puerto Rico by enterprises with operations in Puerto Rico, or distributed by agents established in Puerto Rico shall be used when the service is rendered, provided that they are available.-----

S. Consequences of Non-Compliance

The Contractor expressly agrees that the conditions outlined throughout this Section are essential requirements of this Contract. Consequently, should any one of these representations, warranties or certifications be incorrect, inaccurate or misleading, in whole or in part, there shall be sufficient cause for the PREPA to render this Contract null and void, and the Contractor shall reimburse the PREPA all moneys received under this Contract. If any of the certifications listed in items A through F of this Section XI shows a debt, and Contractor has requested a review or adjustment of this debt, Contractor hereby certifies that it has made such request at the time of the Contract execution. If the requested review or adjustment is denied and such determination is final, Contractor will provide, immediately, to PREPA a proof of payment of this debt; otherwise, Contractor accepts that the owed amount be offset by PREPA and retained at the origin, deducted from the corresponding payments. The Contractor accepts and acknowledges its responsibility for requiring and obtaining a similar warranty and certification from each and every Contractor and Subcontractor whose service the Contractor has secured in connection with the services to be rendered under



this Contract and shall forward evidence to PREPA as to its compliance with this requirement.-----

XI. INSURANCE

The Contractor shall maintain in full force and effect during the life of this Contract as provided herein, policies of insurance covering all operations engaged in by the Contract as follows:

1. Commonwealth of Puerto Rico Workmen's Compensation Insurance

The Contractor shall provide Workmen's Compensation Insurance as required by the Workmen's Compensation Act 45-1935 of the Commonwealth of Puerto Rico. The Contractor shall also be responsible for compliance with said Workmen's Compensation Act by all its subcontractors, agents, and invitees, if any.

The Contractor shall furnish a certificate from the Puerto Rico State Insurance Fund showing that all personnel employed in the work are covered by the Workmen's Compensation Insurance, in accordance with this Contract.-----

2. Employer's Liability Insurance

3. Commercial General Liability Insurance

The Contractor shall provide a Commercial General Liability Insurance with limits of \$1,000,000 per occurrence and \$1,000,000 aggregate.-----



4. Commercial Automobile Liability Insurance

The Contractor shall provide a Commercial Automobile Liability Insurance with limits of \$1,000,000 combined single limit covering all owned or scheduled autos, non-owned autos, and hired autos.-----

5. Professional Liability Insurance

The Contractor shall provide a Professional Liability Insurance with limits of \$1,000,000 per claim and \$1,000,000 aggregate.----

Requirements under the Policies

The Commercial General Liability and Commercial Automobile Liability Insurance required under this Contract shall be endorsed to include as Additional Insured:

Puerto Rico Electric Power Authority (PREPA) Risk Management Office PO Box 364267 San Juan, Puerto Rico 00936-4267

- a. Contractor will provide a 30 day cancellation or nonrenewable notice to be sent to the above address.-----
- b. An endorsement under the Commercial General Liability and Commercial Automobile Liability Insurance policy including this Contract under contractual liability coverage and identifying it by number, date and parties to the contract.
- c. Waiver of subrogation in favor of Puerto Rico Electric Power Authority (PREPA).
- d. Breach of Warranties or Conditions:

"The Breach of any of the Warranties or Conditions in this policy by the Insured shall not prejudice PREPA's rights under this policy" or instead Separation of insureds applies on the Commercial General Liability and Commercial Automobile Liability



Insurance required under this Contract and will be evidenced on the certificate of
insurance
Furnishing of Policies
All required policies of insurance shall be issued only by insurance companies
authorized to do business in Puerto Rico
The Contractor shall furnish a certificate of insurance in original signed by an
authorized representative of the insurer in Puerto Rico, describing the coverage
afforded

Parent Company Guarantee:

As a Contract security, the Contractor shall furnish at the time of the execution of the Contract:

XII. NOTICES

All notices and other communications hereunder shall be in writing and shall be deemed given when delivered personally or sent by telecopy, or sent, postage

prepaid, by registered, certified or express mail (return receipt requested) or reputable overnight courier service and shall be deemed given when so delivered by hand, or telecopied, or if mailed, three days after mailing (one business day in the case of express mail or overnight courier service) to the parties at the following addresses:

If to PREPA:

José F. Ortiz Vázquez Chief Executive Officer

Puerto Rico Electric Power Authority PO Box 364267 San Juan, Puerto Rico 00936-4267

If to Contractor:

James Mitchell President

Accenture Puerto Rico, LLC Metro Office Park 7 calle #1 suite 204 Guaynabo, Puerto Rico 00968

XIV. COUNTERPARTS

This Contract may be executed in any number of counterparts, each of which shall be deemed to be an original, but all of which together shall constitute one and the same instrument.-----

XV. INDEPENDENT CONTRACTOR

The Contractor shall be considered as an independent contractor for all material purposes under this Contract, and all persons engaged or contracted by Contractor for the performance of its services herein shall be considered as its partners, employees, contractors or agents or those of its subcontractors, and



not as partners, employees, contractors or agents of PREPA. In consequence, Contractor is not entitled to any fringe benefits such as: but not limited to: vacation, sick leave, and other.

XVI. RESPONSIBILITY FOR DAMAGES

The sole liability of either Party to the other for any and all claims in any manner related to this Contract (whether in contract, tort, negligence, strict liability in tort, by statute or otherwise) will be for direct damages, not to exceed (in the aggregate) an amount equal to the total portion of the Contract Amount attributable to the applicable SOW as set forth in Section III B (if the term of the SOW is 12 months or longer, the amount of the aggregate cap shall be limited to the portion of the Contract Amount attributable to the applicable SOW as set forth in Section III B during the 12 month period immediately preceding the event giving rise to the first such claim). In no event will either Party be liable (whether in contract, tort, negligence, strict liability in tort, by statute or otherwise) for any: (A) consequential, indirect, incidental, special or punitive damages, or (B) loss of profits, business, opportunity or anticipated savings (whether directly or indirectly arising).

XVII. APPLICABLE LAW AND VENUE

This Contract shall be governed by and construed in accordance with the laws of the Commonwealth of Puerto Rico. Also, the Parties expressly agree that only the state courts of Puerto Rico will be the court of competent and exclusive jurisdiction to decide over the judicial controversies that the appearing Parties may have among them regarding the terms and conditions of this Contract.---



XVIII. SEPARABILITY

XIX. SAVE AND HOLD HARMLESS

XX. CHANGE IN LAW

Contractor will retain responsibility for compliance with all federal, state and local laws and regulations applicable to its businesses as a consulting services



XXI. FORCE MAJEURE



the alleged force majeure, gives the other party written notice describing the particulars of the occurrence and its estimated duration. The burden of proof as to whether a force majeure event has occurred shall be on the party claiming the force majeure.

XXII. Article Non-Discrimination

The Consultant agrees that it will not discriminate against any employee or applicant for employment on account of race, color, gender, age, sex, national or social origin, social status, political ideas or affiliation, religion, for being or perceived to be a victim of domestic violence, sexual aggression or harassment, regardless of marital status, sexual orientation, gender identity or immigrant status, for physical or mental disability, for veteran status or genetic information

XXIII. NOVATION

The Parties expressly agree that no amendment or change order, which could be made to the Contract during its term, shall be understood as a contractual novation, unless both Parties agree to the contrary, specifically and in writing. The previous provision shall be equally applicable in such other cases where PREPA gives the Contractor a time extension for the compliance of any of its obligations under this Contract, or where PREPA dispenses the claim or demand of any of its credits or rights under the Contract.

XXIV. ENTIRE CONTRACT

Subject to any additional Federal or Commonwealth requirements not specified herein, which will be identified by PREPA if they become applicable and addressed through mutual agreement of the Parties, this Contract and its



PUERTO RICO ELECTRIC POWER AUTHORITY

ACCENTURE PUERTO RICO, LLC

José F. Ortiz Vázquez Chief Executive Officer

Tax ID Number: 660-43-3747

James E. Mitchel

President

Tax ID Number: 660-68-6987



SUMMARY OF SCOPE OF WORK

We look forward to assisting PREPA on your Digital Transformation across several fronts as described in detail in the Statements of Work included in this proposal. In summary, the scope of these SOWs includes:

Digital Transformation Strategy: Accenture's scope of work is to support PREPA by broadly advancing various organizational, planning, budgetary, and governance components of its Grid Modernization Portfolio.

AMI Project Planning: Accenture's scope of work is to support PREPA through a combination of broadly advancing various organizational, technical, and procurement components of its AMI Program and a specific focus on activities and deliverables for the AMI Vendor RFP process. Accenture will provide and support project management activities including planning, coordination, scheduling, and reporting.

Oracle CC&B Technology Upgrade: Accenture's scope of work is to upgrade PREPA's Oracle Customer Care and Billing application to version 2.7, along with the corresponding testing and data conversion as described in detail in the CC&B SOW.

Corporate Data Warehouse: Accenture's scope of work is to design a corporate data warehouse for PREPA that includes data from multiple sources.

ADMS RFP Process: Accenture's scope of work is to support PREPA through a combination of broadly advancing various organizational, technical, and procurement components of its ADMS Program and a specific focus on activities and deliverables for the ADMS Vendor RFP process. Accenture will provide and support project management activities including planning, coordination, scheduling, and reporting.

ESTIMATED TIMELINE

The individual projects resulting from the Statements of Work will follow a timeline agreed to and approved by PREPA and Accenture. Based on discussions we have had and our understanding of PREPA's needs and priorities, we estimate that the projects will be performed according to the following timeline:

	Estimated Timeline (months)											
Project	M1	M2	М3	M4	M 5	M6	M7	M 8	М9	M 10	M 11	M 12
Digital Transformation Strategy		No.	TO SERVICE									
AMI Project Planning												
Oracle CC&B Technology Upgrade			12377					MEN	1 N			
Corporate Data Warehouse					Contract of							
ADMS RFP Process												

1



ESTIMATED COST

Each Statement of Work details the level of duration and corresponding cost. In the aggregate, the overall investment required for professional services and expenses for these projects is \$6,350,000 as detailed in the following table. Invoicing and payment terms will be detailed in the corresponding contract and/or Master Services Agreement.

PROJECT COST BREAKDOWN									
sow	DESCRIPTION	COST							
1	Digital Transformation Strategy	\$	600,000						
2	AMI and MDMS RFP	\$	1,050,000						
3	Oracle CC&B Technology Upgrade	\$	2,150,000						
4	Corporate Data Warehouse	\$	1,000,000						
5	ADMS RFP Process	\$	1,050,000						
6	Miscellaneous Hours Pool	\$	500,000						
	TOTAL	\$	6,350,000						

This cost does not include any software and/or hardware costs that may be required. For example, for the Oracle CC&B technology upgrade project, the cost of the Oracle and other software licenses as well as the hardware on which they will run, are not included in Accenture's professional services fees. Items such as those are PREPA's responsibility.

PUERTO RICO ELECTRIC POWER AUTHORITY

STRATEGY AND TECHNOLOGY IMPROVEMENT PROPOSAL

DRAFT - FOR DISCUSSION PURPOSES ONLY

LEGAL DISCLAIMER

This document is proprietary and confidential to Accenture Puerto Rico, LLC ("Accenture"). It is supplied in confidence and, except for Puerto Rico Electric Power Authority evaluation purposes, cannot be disclosed, duplicated, or otherwise used in whole or in part without the prior written consent of Accenture.

The content of this document is subject to formal contract negotiations. Nothing in this document shall form the basis for any contract, and nothing contained in this document will be binding against Accenture unless expressly agreed to by Accenture under a formal contract. All representations and warranties, whether express or implied by statute, law, or otherwise, are hereby excluded.

Accenture interprets the following words and phrases used in the solicitation and this proposal in the manner indicated: "maximize," "optimize," and "optimal" mean to improve to a commercially reasonable degree; "minimize" means to reduce to a commercially reasonable degree; "best" means leading or of a high standard; "partner" and "partnerships" do not mean a legal partnership, but rather a collaborative relationship; "right," where used as an adjective, means appropriate; and "ensure" and "enable" mean to use commercially reasonable efforts to implement.

This document was prepared on the instructions and information given by the Puerto Rico Electric Power Authority and, accordingly, no responsibility is accepted for any inaccuracy or error or any action taken or not taken in reliance on this document.

These limitations are not in any way intended to restrict continuing business discussions between the Puerto Rico Electric Power Authority and Accenture.





April 1, 2019

Mr. Hiram Medero
Vice President for Corporate and Strategic Planning
Puerto Rico Electric Power Authority (PREPA)
San Juan, Puerto Rico

Dear Hiram:

Accenture is pleased to present this proposal to the Puerto Rico Electric Power Authority (PREPA) for professional services related to a number of critically important modernization efforts you have under way. After multiple discussions with your team and upon careful evaluation of PREPA's objectives and current challenges, we feel very confident that the Accenture team will meet and exceed your expectations on this critical initiative to realize value, enable true transformation, and deliver meaningful change as quickly as possible. We trust that our response will provide you with confidence in the work we can accomplish together and build a roadmap that PREPA can implement.

Based upon what you have shared with us, we believe we are uniquely positioned to support PREPA through this journey. Below are some of what we see as our differentiators, aligned to your principles:

- Work as one team. Accenture has driven multiple strategic projects for some of the world's
 largest electric utilities, including CenterPoint Energy, Duke Energy and the Electric Transmission
 Organization (ETO) Transformation Program at National Grid UK. PREPA will benefit from our
 experience and an environment that is conducive to 'thinking outside the box' and act as a
 catalyst to think boldly e.g. capital prioritization and asset maintain vs. replace decisions. We will
 work with your team side-by-side.
- We are staffing a deeply experienced team with over 100 years of combined experience which has been there and done that. PREPA will benefit from the support of a partner with a proven track record for this type of work, who has "been there done that" and will collaboratively work with your people. We have hand-picked a team comprised of seasoned professionals with broad People and Culture, Process Improvement, Stakeholder Engagement, Customer, and Technology Transformation Experience. We look forward to sharing our credentials and case studies with you.
- We are bringing a unique combination of people, process, technology with OT and
 engineering. We are committed to bring a core 'hub' senior team by a seasoned team of
 practitioners. Our professionals have experience in each of the areas needed to bring external
 insights to help PREPA's team make informed decisions. Senior level Subject Matter Advisors will
 be brought into the program to provide specific targeted insights and enable the team to keep
 moving at pace, and that will result in a practical and implementable roadmap not just words on a
 page.
- We have a unique technical architecture capability. Balancing trade-off decisions between the culture, strategy, process, and technology will be critical to guiding your decisions and confirm the business impact of your decisions along the way. Accenture brings an alliance network and skilled experts in virtually all potential technology solutions that could be brought to bear. Having a partner with this depth of experience that can bring real life experiences from other companies, will enable PREPA to narrow down options quickly and avoid the need for an expensive and time-consuming technology selection.
- We have a long-standing presence in Puerto Rico. Accenture has a long-standing presence in Puerto Rico. We have been providing continuous, mission-critical services to the Puerto Rico Aqueducts and Sewer Authority (PRASA) for over a decade. We can leverage that experience and personnel on the PREPA projects as needed.
- We have recently completed a similar Oracle CC&B upgrade. You have had the opportunity to speak with another electric utility client where we recently completed an upgrade of the Oracle





Customer Care and Billing software for the same scope and within a similar timeline and budget to what we are proposing here.

We are providing individual Statements of Work (SOW) for each of the individual projects. Our team has worked diligently to describe each of the projects in detail, including scope, deliverables, expected timeline and budget so that PREPA can evaluate each one individually as you embark on this program.

We look forward to the opportunity to meet with you and discuss our any aspect of these Statements of Work. Should you have any questions regarding the enclosed response or the above, please contact Marcelo Casás at 407-616-6043 or me directly via email at Andre.P.Begosso@accenture.com.

Kindest Regards,

Andre Begosso

Managing Director, Accenture Puerto Rico, LLC



ABOUT ACCENTURE

We are including the following slides about Accenture and our Utilities practice to provide PREPA with background on our company and the work we do for our clients. Accenture is the world's leading global professional services company. We are proud of our industry focus and our commitment to understanding our clients' industry and business. This consulting focus enables us to add deep value to our clients beyond what they can get from just implementing new technology.

Who is Accenture?

Accenture is a leading global professional services company, providing a broad range of services and solutions in strategy, consulting, digital, technology and operations

- Accenture works at the intersection of business and technology
- Unmatched experience and specialized skills across more than 40 industries and all business functions
- Underpinned by the world's largest delivery network
- Partner with clients to improve their performance and create sustainable value for their stakeholders
- Drive innovation to improve the way the world works and lives

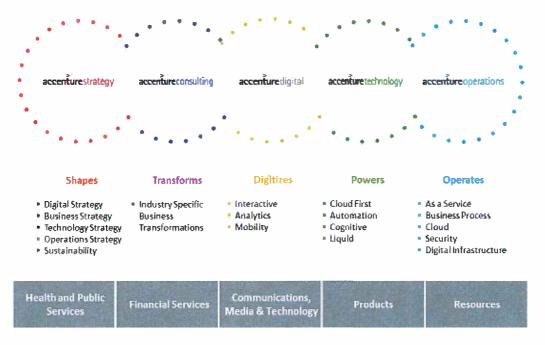


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Accenture is the only company with the ability to integrate endto-end capability in an industry context



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WHAT SETS US APART, BY THE NUMBERS

IN MORE THAN

countries



WESERVECLIENTS WEWORKACROSS MORE THAN

industries



OF OUR TOP 100 **CLIENTS**

have worked with us for at least 10 years



CONSECUTIVE **APPEARANCES**

in Fortune's "World's Most Admired Companies" list



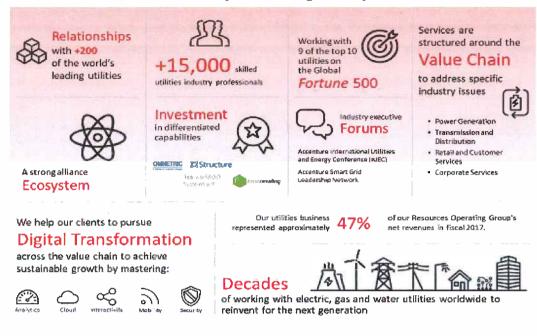
WEHAVE

patents and patent pending applications in 44 countries





Accenture has a rich history of serving Utility clients



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We serve clients around the globe every day

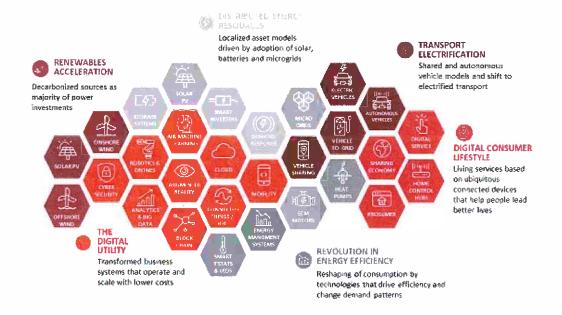


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In serving these global clients, we have identified six forces that are transforming the way the utility industry operates



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